

# Kylie Hanley

Senior at the  
University of Vermont

Graduating May 2020

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## Education

Major: Parks, Recreation and Tourism

Minor: Sports Management

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## Skills

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Motivated to work in the tourism and hospitality industry. Excellent written and verbal communication skills, 4+ years of customer service experience along with extensive social media, marketing and event planning knowledge.

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## Experience

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### UVM Dining / Video and Marketing Intern

September 2019 - PRESENT, Burlington, VT

Intern reporting to the UVM Dining Sustainability Manager. Responsible for updating Facebook and Instagram and working sustainability focused special events in the dining locations on campus.

### University of Vermont Office of Sustainability / Photo and Video Manager

January 2018 - PRESENT, Burlington, VT

Leadership position where I am responsible for running social media accounts and managing a group of four students. Increased our Facebook page following by 43%.

### Lang House on Main Bed and Breakfast/ Social Media Coordinator and Innkeeper

January 2019- September 2019, Burlington VT

Responsible for the upkeep and cleaning of 11 guest rooms and common areas in addition to serving breakfast. Updated Lang House social media accounts.

### Westport Hospitality / Hospitality Intern

June 2019- August 2019, Burlington, VT

Experienced the corporate and non-corporate sides of hospitality. Worked my way through each department of Hotel Vermont, Courtyard by Marriott Burlington Harbor and TownePlace Suites by Marriott.