

HALEY MERRILL

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PROFESSIONAL EXPERIENCE

Key Employee, Swig and Swine BBQ, Charleston, SC

May, 2020- August, 2021

- Utilized strong oral communication skills to assist the team and ensure an excellent customer service experience
- Maintained a positive attitude while demonstrating effective problem-solving skills to help navigate through difficult situations

Point of Sales Associate, Augusta National (Masters Tournament); Augusta, GA

April 2019- Current

- Accurately placed orders in Point-of-Sale System while demonstrating active listening, understanding, and effective communication to ensure a positive customer service experience
- Performed at a high level of excellence by contributing towards Augusta National's mission of continuous improvement and by constantly adapting to new and changing situations in a high intensity environment

Planning Coordinator, Alexandra Madison Weddings, Charleston, SC

April 2020- August 2020

- Responsible for creating timelines, designing detail-oriented layouts, and coordinating vendors in order to ensure a seamless transition through day of activities and operations
- Worked in a team oriented environment to effectively execute and organize the setup and breakdown of all wedding operations

Duney's Icecream Attendant, Wild Dunes Resort, Isle of Palms, SC

May 2018- August 2019

- Provided accurate cash/card transactions while utilizing the company's POS system in order to maintain the correct amount of money in a personal bank for future usage
- Utilized active listening and communication skills in order to effectively complete orders to the customers' satisfaction

EDUCATION

University of South Carolina, Columbia, SC. 3.85 GPA

2018-2022

- President's Honor List (Fall 2021, Spring 2021)
- Dean's List Honoree (Fall 2018-Current)
- Secretary and member of the club soccer team, assists in planning practices and coordinating day to day logistics
- Active involvement as a parishioner of St. Thomas Moore Catholic Church

TECHNICAL SKILLS

MAC AND PC PLATFORMS

- Proficient in Microsoft Word, Excel, Outlook, and Powerpoint
- Knowledgeable in Prezi