Shiv Surti Student



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Personal Summary

A creative and inventive thinker, who craves a challenge and who is not afraid to work outside his comfort zone. Motivated team player who consistently aims to push operations management, product development, and exceed goals. Possesses superb communication skills and is someone who can build up rapport easily. Pragmatic and results orientated, with a focus on bottom line result. Operating our family business, I have learnt to manage a small convenience business which including cash management, inventory management and operations of a small business

Career History

SAGE VALLEY GOLF CLUB - Graniteville, SC - Golf Caddie

2021 - 2022

- Performed a variety of duties relating to Caddying with executive members and professional golfers. Communications with the players
 was key to being a caddy to ensure the players had a memorable experience and were completely prepared for their task on hand
- Maintaining operating equipment, cleaning golf clubs, ensuring Member and Guest equipment was clean.

3 Way Food Mart, Warrenville, SC - Store Business Associate

2016 - 2021

- Worked Diligently with multiple departments to maintain effective productivity
- Responsible for guest satisfaction ratings and responded to guest concerns in addition to maintaining quality control on daily
 operations by communicating and delegating with multiple departments
- Managed staff schedules and ensured adequate operating supplies; routinely enforced payroll and operating costs

Education

University of South Carolina- Business Management & Hospitality Tourism Management

2020 - 2024

Skills

- Forward Planning Operations, Management Driving Performance, Implementing Plans, Proficient Communicator, Market Intelligence, Customer Focused
- Entrepreneurial Spirit, Persuasive & Articulate, Relationship Development Influencing Skills

Reference available upon request