

# Adenicka Blake

3 Nethers Court, Durham NC 27704 • [blakeadenicka@gmail.com](mailto:blakeadenicka@gmail.com)  
[www.linkedin.com/in/adenicka-blake](http://www.linkedin.com/in/adenicka-blake) • 3187321724

## Education

*North Carolina Central University*  
BSC in Hospitality Management

Graduation May 2023

## Leadership

### National Society of Minority in Hospitality

*National Planning Director*

(2022-2023)

- Plan and Organize National and Regional Conference.
- Conference breakout session moderate, NSMH national conference, Miami Florida 2022.

### Eta Sigma Delta

*Student Organization President*

(2022-2023)

- Organization Student professional Coat Closet.
- Collaborate with campus Organization on upcoming events.

## Experience

### 21C Museum Hotel

*Front Desk Agent/Intern*

Durham NC

(2021-2022)

- Greet, checked-in, and check out guests when they arrive and leave the premises, distribute keys and room assignments, and record credit card information.
- Manage room bookings, and calls, answer inquiries about guests' needs, including questions about available rooms, special requests, and rewards programs.
- Resolved guests' issues and represented the hotel.

### La Quinta Inn & Suites

*Front Desk Agent*

Durham NC

(2020-2021)

- Managed online, phone, and in-person room reservations.
- Welcomed guests, check them in, distribute room keys and explain the hotel's amenities.
- Took payment from customers. Responded to guests' issues and complaints in a friendly, timely manner.
- Interacted with guests and customers in all aspects of my role.

### Ross Department Store

*Front end supervisor*

Monroe LA

(2018-2019)

- Performed daily sizing and recovery per company best practices.
- Expedited newly received merchandise receipts to the sales floor per company best practice.
- Followed all Mark-Out-of-Stock (MOS) policies, including the identification of MOS merchandise, proper processing of each piece and approve all disposals.

**Raising Cane's Restaurant**

Monroe LA

*Crew Member*

(2016-2017)

- Maintained high standards of customer service during high-volume, fast-paced operations
- Followed procedures for safe food preparation, assembly, and presentation
- Built loyal clientele through friendly interactions and consistent appreciation

**Community Involvement****Durham Rescue Mission -women's shelter**

Durham NC

- Help prepare food for women and children.
- Organized food from the food bank.

(2022)

**World Hunger Day**

Durham NC

- Helped to raise awareness of food insecurity experienced in the community.
- Support residents, by creating a more fair and equitable food system.

(2022)

**DeSiard Street Shelter (Homeless Shelter)**

Monroe LA

- Helped prepare food and dish out meals to over 200 people per day.
- Planned and organized two successful fundraising events, which raised the food bank over \$2,500 in total.
- Cleaning up service area after service is concluded

(2012-present)

**Memberships and Awards****National Society of Minority in Hospitality (Treasure) 2021-present****ETA Sigma Delta President 2021-present****Omega Nu Lambda 2021-present****Ecolab Fund Scholarship 2022****Open Door to Opportunity Scholarship 2022****American Express Scholarship 2022****Deans List 2021-Present****Marriot Scholarship 2022****Chancellor list 2022**