

LYNAI BRYAN

Lauderhill, Florida 33313

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Phone: 305-370-9081

SKILLS

- Leadership
- Organizational Skills
- Relationship building
- Adaptability

EDUCATION

Bethune-Cookman University, Daytona Beach, FL

Bachelor of Science: Business Administration with a Concentration in Hospitality & Management Systems

Expected date of completion, May 2026

EXPERIENCE

Front of House Manager

Chick-Fil-A, Plantation, FL

April 2021 — July 2022

- Provided excellent customer service and ensured and processed orders efficiently
- Supervised team members and maintained outstanding employee relationship
- Communicated effectively with team and customers
- Trained and mentored new team members
- Engaged with the customer to ensure they had a pleasant experience
- Held the responsibility to handle and ensure the safety of food
- Executed opening and closing duties
- Processed cash and credit card payments safely and accurately
- Handled complaints professionally and resolved confrontational guest conflicts

LEADERSHIP & PROFESSIONAL DEVELOPMENT

Student Government Association (SGA), Bethune-Cookman University

PR President

September 2022-Present

National Society for Minorities in Hospitality (NSMH), Bethune-Cookman University Chapter

Member October

2022-Present

VOLUNTEER EXPERIENCE

- Gordon Foodservice Regional Food Show
- Here to Inspire

August 2022

2019 – 2021
