

# Paige Nicol

College Student majoring in Business Administration and concentrating in Hospitality and Tourism. Desire to apply customer service skills to guest satisfaction and comfortability.

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## EXPERIENCE

### **Planet Smoothie, Suwanee, GA— Team Member**

March 2020 - July 2022

Supervised and trained 10 employees to close the store and work efficiently.

Resolved issues arising with customers in a professional and caring manner

Key holder responsible for opening, closing, and operating store independently or lead duties

Brought positive attitude for customers to feel welcome and for co-workers to operate in a positive work environment

Maintained a clean environment for customers and employees

Receive shipment and restock product

Proactively accomplished projects to maximize store organization and cleanliness

### **Suwanee, GA— Babysitter/House and Pet sitter**

2019 - July 2022

Follow instructions while using caution and care of owner's property, pet, or child

Remain engaged and bonded with child through interactive activities

## EDUCATION

### **College of Charleston, Charleston, SC— current**

August 2021 - current Sophomore

GPA: 3.8

Major: Business Administration: Hospitality and Tourism

### **North Gwinnett High School, Suwanee, GA— High School Diploma**

August 2017 - May 2021

GPA: 3.8 unweighted

AP courses (exam score): AP Lang (3)/ AP calculus (4)/ AP Psych (4)

## SKILLS

Problem-Solving Skills

Adaptability

Emotional Intelligence

Teamwork

Flexibility

Customer Service

Communication Skills

## AWARDS

President's List fall 2021, spring 2022 semester

National Honor Society  
August 2019 - May 2022

Spanish National Honor Society  
January 2019 - May 2022

Scholar Athlete Award  
2017-2020

## LANGUAGES

English-fluent

Spanish-  
intermediate/beginner

German-beginner

part time job  
Summer intern<sup>2023</sup> host / front desk assoc.