

Annaliese T. Cantera

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EDUCATION

College of Charleston

Bachelor of Science in Hospitality and Tourism Management; Minor in Commercial Real Estate Finance

Charleston, SC

May 2025

- **Clubs and Societies:** President's List Fall 2021, Student Alumni Associates, Real Estate Club, Club for Hospitality and Tourism, Member of Chi Omega Fraternity

Mercersburg Academy

Mercersburg, PA

2016-2020

PROFESSIONAL EXPERIENCE

Georgetown Yacht Basin

Marina Dockmaster

Georgetown, MD

Summers 2021 & 2022

- Managed group of 15 dockhands to carry out daily tasks and assess customer/marina issues
- Responsible for towing and securing boats (10ft-80ft)
- Enhanced leadership and problem-solving skills by leading dockhand training school

Charles D. Cantera & Associates

Property Management Assistant

New Castle, DE

January 2021-May 2021

- Contacted tenants for specific contracts
- Set-up new office phone system

Georgetown Yacht Basin

Marina Assistant Dockmaster

Georgetown, MD

August 2020-December 2020

- Managed daily procedures of dockhands
- Responsible for security of docked and moored vessels (10ft-80ft)
- Monitored fuel deliveries
- Aided yard crew in haul-out procedures of various vessels
- Ferried passengers aboard 22 ft. launch

Georgetown Yacht Basin

Marina Dockhand & Cashier

Georgetown, MD

Summers 2018 & 2020

- Fueled, pumped out, and tied up boats
- Performed daily up-keep procedures - clean all docks, clean bathrooms, wash and check fuel + oil levels of marina launch, check security of docked and moored vessels
- Made sure all dockhand procedures were followed and executed. Presented additional tasks when business was slow
- Carried out credit card and cash transactions
- Assigned dockage reservations for transient customers
- Ferried passengers aboard marina launch

COMMUNITY ENGAGEMENT AND LEADERSHIP ACTIVITIES

Mercersburg Blue Key Society

Tour Guide

Mercersburg, PA

2016-2020

- Represented the school at official functions, Revisit Days, Alumni events, and provided tours for prospective students

Mercersburg Resident Assistant

Resident Assistant

Mercersburg, PA

2018-2020

- Responsible for nightly check-ins of students into dorms, weekly meetings, and the organization of dorm-wide events

INTERESTS AND SKILLS

- **Skills:** conversational proficiency in Spanish, customer service, PowerPoint, Word
- **Interests:** Guitar, Cocktail Class boat racing, snowboarding, wakeboarding

fast-time hotel work.