

# Bennett S. Daggy

+1 (813) 440-8015  
Orlando, FL, 32819

bennettd24@knights.ucf.edu  
<https://www.linkedin.com/in/bennettd24/>

## Employment Experience

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**Dollywood's Splash Country** Sevierville, TN  
Hospitality Intern May - August 2022

- Assembled a multifaceted project on increasing the park's Timesaver system revenues
- Learned the operations of the entire water park through the lense of every department
- Departments included: Events, Timesaver, Hospitality (cabana Rentals), Culinary, Ride Operations, Park Services

**Universal Orlando Resort – Islands of Adventure** Orlando, FL  
Park Services Team Member February 2021 – April 2022

- Enhanced the guest experience by answering queries and maintaining cleanliness around the park
- Coordinated with other Park Services staff to manage and restore guest flow during inclement weather

**Fulfillment Advantage Ventures, Inc.** Tampa, FL  
Seasonal Warehouse Worker July – August 2019, May – August 2020

- Coordinated with colleagues to maintain organization of inventories
- Utilized software to manage and print inventory information for shipping

**Publix Supermarkets** Tampa, FL  
Front Service Clerk September 2017 – September 2018

- Provided premiere customer service and assistance to customers
- Interacted and assisted guests while cleaning, Operation of floor scrubbing equipment
- Bagged for 60+ customers a day, helped customers out to their vehicles

**McDonald's Restaurants** Tampa, FL  
Team Member March – September 2017

- Serviced 80+ customers a day on Point of Sale systems
- Cleaned and sanitized store and equipment, Food Preparations

## Education

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**Rosen College of Hospitality Management - University of Central Florida** Orlando, FL  
Bachelor of Science in Hospitality Management – Theme Park / Attraction Mgmt. Track Anticipated Graduation May 2023

## Honors

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- \* Burnett Honors Scholar
- \* UCF Pegasus Scholarship
- \* Florida Bright Futures
- \* Professional Rosen Experiential Portfolio (PREP) Program

## UCF Campus Involvement & Projects

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- Burnett Honors College 2019 – Present
- Future Theme Park Leaders Association 2020 – Present
- Themed Entertainment Association 2020 – Present
  - 2<sup>nd</sup> Place in 2020 UCF Themed Entertainment Association's Creative Park Land Design Group Competition; Judged by Universal Creative and Falcon's Creative Group staff
  - Participant in UCF TEA Summer 2021 Creative Themed Resort Design Competition
- International Relations Club 2019 – 2021
- VolunteerUCF 2019 – 2020

## Skills & Certifications

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- SafeStaff Foodhandler Training Program – Completed Fall 2020 – FL Restaurant & Lodging Association
- Certifications in Adobe Premiere Pro CC and CS6 (Video Editing) and experience in Livestreaming
- Eagle Scout – Boy Scout Troop 46, Tampa – Obtained 2015